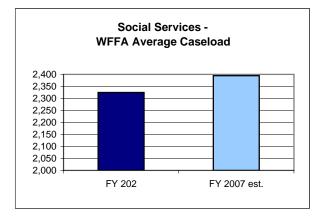
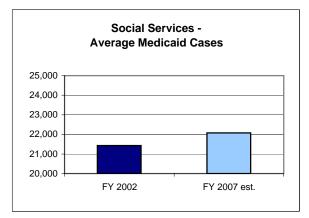


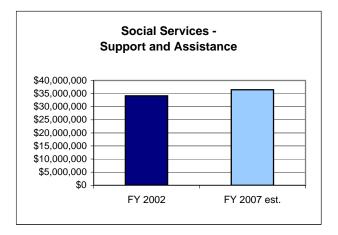
OPERATING POLICIES AND GOALS:

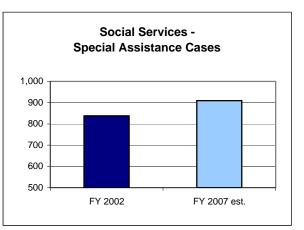
Create a community that is safe/healthy. This will be accomplished by:

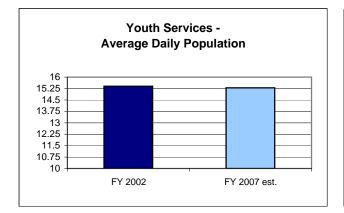
- a. Providing child welfare programs including child protective services, foster care and adoptions.
- b. Providing employment services, assistance with medical services, & daycare for families to help them become gainfully employed.
- c. Providing assistance to elderly members of the community through medicaid, adult protective services, adult daycare and congregate meals.
- d. Providing in-home aid workers and case managers to help elderly clients stay at home instead of relocating them to assisted living facilities, and providing trustee services for some adult clients as well as juvenile wards of the County.
- e. Providing low income energy assistance and crisis intervention services.
- f. Meeting space needs for detention facilities for the youth population of the County.
- g. Providing educational, counseling and other supervised services for youthful offenders while they are in detention.

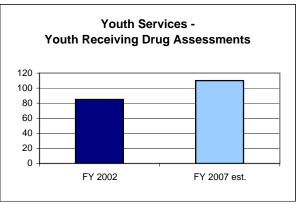












| | 2004-05 <u>ACTUAL</u> | 2005-0 <u>BUDGET ES</u> | | | 006-07 COMM. <u>AD</u> | OPTED |
|--|--------------------------|----------------------------|----------|----------|---------------------------|----------|
| <u>Department</u> | | | | | | |
| Social Services Full Part | 418 3 | 420 3 | 427 1 | 446 2 | 443 2 | 439 1 |
| Youth Services Full Part | 18 3 | 18 6 | 18 6 | 18 6 | 18 6 | 18 6 |
| TOTAL SERVICE AREA - FT TOTAL SERVICE AREA - PT | 436 6 | 438 9 | 445 7 | 464 8 | 461 8 | 457 7 |

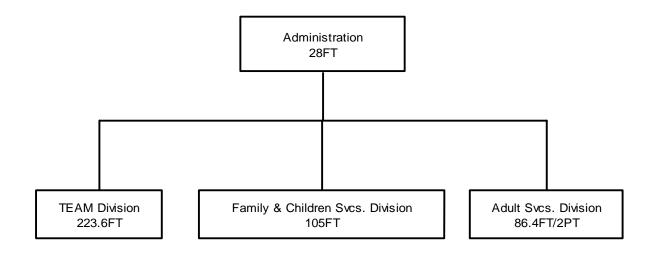
Changes In Staffing Levels For Social Services Service Area

Social Services

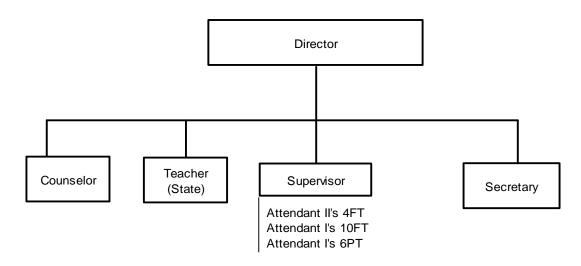
During FY 06 2PT positions were converted into a FT position while Social Services received full funding for 6 additional Child Protective Service Workers as part of the State's "Multiple Response" initiative to reduce children coming into DSS custody.

FY 07 budget includes 12 new positions: 5FT Family & Children's Medical/TANF Processing Assistant 1's; 2FT Food Stamp Caseworker 1's, 3FT Child Support Enforcement Processing Assistant 1's, 1FT Family & Childrens Medicaid Application Worker (100% funded by Wake Forest University Medical Center) and 1FT Adult Protective Services Social Worker III.

Social Services Department



Youth Services



Social Services

MISSION STATEMENT

To insure that all people of Forsyth County who meet the criteria of Federal, State and County programs receive quality assistance and services; to help them gain a more meaningful and independent life when possible; and to render these services efficiently.

BUDGET HIGHLIGHTS

County dollars in Social Services are down \$1.1 million. The budget-to-budget decrease is entirely explained by a \$1.1 million decrease in Medicaid expenditures. All other increases & decreases in the Social Services budget are the equivalent of "no change".

Notable budget-to-budget County dollar changes are found in Special Assistance to Adults (\$.18 million increase), Personal services (\$.24 million increase) and Foster Care (\$.45 million decrease). The remaining \$.03 million decrease is found throughout the department.

The FY 07 budget includes 12 new positions at a county dollar cost of \$182,690. The positions are the following: 5 Family & Children's Medicaid/TANF Processing Assistant I's (\$82,095), 2 Food Stamp Caseworker I's (\$40,650), 3 Child Support Enforcement Processing Assistant I's (\$33,005), 1 Family & Children's Medicaid Application Worker 100% funded by Wake Forest University Medical Center, and 1 Adult Protective Services Social Worker III (\$26,940).

| PERFORMANCE MEASURES | | | | | | | |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--|
| | | FY 2005 | | FY 2006 | | FY 2007 | |
| | | ACTUAL | | ESTIMATE | | ESTIMATE | |
| These measures relate to the County goal: Create a community that is safe/healthy. | | | | | | | |
| Average # Public Asst. Cases | | 1,950 | | 2,000 | | 2,000 | |
| NC Report Card - Average Cor | npliance | 80.0% | | 95.0% | 95.0% | | |
| % children in foster care | | | | | | | |
| returned to homes | | 35.6% | | 39.0% | | 40.0% | |
| % abuse investigations initiated | b | | | | | | |
| within 24 hours of complaint | | 100.0% | | 100.0% | | 100.0% | |
| | | | | | | | |
| PROGRAM SUMMARY | | | | | | | |
| | FY 04-05 | FY 05-06 | | | FY 06-07 | | |
| | <u>ACTUAL</u> | <u>ORIGINAL</u> | <u>ESTIMATE</u> | <u>REQUEST</u> | RECOMM. A | DOPTED | |
| TEAM | 24,171,327 | 24,412,687 | 24,603,572 | 25,724,775 | 25,488,537 | 25,021,882 | |
| Family & Children Services | 10,239,427 | 10,960,445 | 10,118,346 | 11,279,561 | 11,123,427 | 10,959,371 | |
| Adult Services | 20,653,503 | 22,916,951 | 22,158,902 | 22,854,060 | 22,743,736 | 22,277,154 | |
| Total | <u>55,064,257</u> | <u>58,290,083</u> | <u>56,880,820</u> | <u>59,858,396</u> | <u>59,355,700</u> | <u>58,258,407</u> | |

TEAM - (Temporary Economic Assistance & Maintenance) - provides services for WorkFirst families to help them become gainfully employed. The benefit programs include medical, food, daycare & cash assistance.

Family & Children Services provides child welfare programs including CPS, foster care and adoptions.

Adult Services provides services for the elderly, homebound individuals, & other adult client emergency assistance.

Social Services

| | FY 04-05 ACTUAL | FY 05 ORIGINAL | 5-06 ESTIMATE | REQUEST | FY 06-07 RECOMM. | ADOPTED |
|--|----------------------|------------------------------|-----------------------------|-----------------------------|--|---|
| | | <u></u> | | | <u></u> | <u></u> |
| EXPENDITURES Personal Services | | | | | | |
| Salaries & Wages | 13,418,494 | 15,133,499 | 14,334,388 | 16,049,273 Adopted bi | 15,938,431 udget includes 12 | 15,794,082 new positions. |
| Employee Benefits | 3,795,406 | 4,460,002 | 4,214,891 | 4,907,448 | 4,872,908 | 4,554,914 |
| Board Compensation | 1,100 | Reflec 1,500 | cts a reduced rate 1,500 | e of contribution 1,500 | to the State Retin 1,500 | ement System. 1,500 |
| Total Personal Services | 17,215,000 | 19,595,001 | 18,550,779 | 20,958,221 | 20,812,839 | 20,350,496 |
| i otar r ersonar Services | 17,215,000 | 19,595,001 | 10,550,779 | 20,930,221 | 20,012,039 | 20,330,430 |
| Operating Expenditures | | | | | | |
| Professional Fees | 211,957 <i>In</i> | 178,000 cludes medical te | 178,700 ests & temporarv | 215,761 help for Low Inc | 204,761 come Energy Assi | 204,761 istance & CPS. |
| Maintenance Service | 6,026 | 4,108 | 6,530 | 6,500 | 6,000 | 6,000 |
| Rent | 1,650 | 1,400 | 1,720 | 3,400 | 2,400 Parking t | 2,400 for court cases. |
| Utility Services | 2,996 | 4,200 | 3,800 | 4,200 | 4,200 | 4,200 |
| Other Purchased Services | 506,073 | 599,223 | 591,149 Insurance p | 734,471 remiums, microfi | 686,061 ilm, food stamp se | 682,061 ervice charges. |
| Training & Conference | 45,252 | 42,500 | 54,600 | 73,800 | 58,376 cludes mandator | 56,376 |
| General Supplies | 116,138 | 115,285 | 190,100 | 262,936 | 180,601 PC's, printers, sn | 163,501 |
| Energy | 20,066 | 0 | 0 | 0 | 0 | 0 |
| Operating Supplies | 40,717 | 15,450 | РҮА і 27,397 | included costs of 23,100 | f utilities at Carl R 18,574 | ussell Avenue. 16,374 |
| Support & Assistance | 36,679,278 | 37,450,145 | 37,004,539 | 36,671,926 | 36,477,607 | 36,477,607 |
| Support & Assistance | 30,079,270 | | , , | , , | Foster Care, Wor | , , |
| Other Operating Costs | 219,104 | 284,771 | 271,506 | 294,431 | 294,631 | 294,631 Surance claims. |
| Total Operating Exps. | 37,849,257 | 38,695,082 | 38,330,041 | 38,290,525 | 37,933,211 | 37,907,911 |
| Capital Outlay | 0 | 0 | 0 | 609,650 | 609,650 | 0 |
| Total Expenditures | <u>55,064,257</u> | <u>58,290,083</u> | <u>56,880,820</u> | DSS Fa <u>59,858,396</u> | cility 1st, 2nd and <u>59.355.700</u> | d 5th floor upfit. <u>58,258,407</u> |
| | <u> </u> | <u> </u> | <u>30,000,020</u> | <u>33,030,330</u> | <u>33,333,700</u> | <u>30,230,407</u> |
| | 4 000 0 40 | 4 700 050 | 4 0 4 5 0 4 0 | 4 074 000 | 4 074 000 | 4 074 000 |
| Cost-Sharing Expenses Contra-Expenses | 1,633,340 0 | 1,729,050 0 | 1,645,318 0 | 1,871,392 0 | 1,871,392 0 | 1,871,392 0 |
| | | | | | | |
| REVENUES | <u>30,037,333</u> | <u>30.086.930</u> | <u>31.057.691</u> | <u>31,742,920</u> | <u>31,554,372</u> | <u>31.158.044</u> |
| Positions:FT/PT | 418/3 | 420/3 | 427/1 | 446/2 Adopted bi | 443/2 udget includes 12 | 439/1 new positions. |

MISSION STATEMENT

To provide secure short-term care to juveniles who are accused or adjudicated pending court action, or who are awaiting transfer to another facility.

BUDGET HIGHLIGHTS

The budget-to-budget increase in Youth Services is \$576, essentially no change.

Notable increases are \$29,000 for a medical contract to provide primary health care for children in the Youth Center. (These services will no longer be provided by Public Health.) The annual food service contract with Gallins Food is up \$2,495 (4.4%), \$3,500 are included to replace cabinets and counter tops in control room, and energy costs are up \$2,020.

Notable decreases include \$24,525 in Buildings due to completion of a security fence in FY 06.

Revenues are up 3.4% from budget-to-budget to reflect increased State reimbursements.

Funds are included for a 3.4% merit increase.

| PERFORMANCE MEASURES | | | | | | |
|---|---------------|-----------------|-----------------|-----------------|-----------|-----------------|
| | | *FY 2005 | | FY 2006 | | FY 2007 |
| | | <u>ACTUAL</u> | | <u>ESTIMATE</u> | | <u>ESTIMATE</u> |
| These measures relate to the County goal: Create a community that is safe/healthy. | | | | | | |
| # of youth receiving drug assess | ments | 82 | | 96 | | 110 |
| # of youth receiving individual co | unseling | 113 | | 128 | | 140 |
| # of escape attempts vs. the # of | | | | | | |
| successful escape attempts | | 3/0 | | 12/0 | | 15/0 |
| Avg. daily population: | | | | | | |
| in-county/out-of-county | | 7.33/.12 | | 13.6/.20 | | 15.3/.5 |
| # of youth detained-out-of-county | / fac. | 284 | | 60 | | 50 |
| *Youth were held at Guilford Detention Center while Forsyth County Youth Center under construction. | | | | | | |
| PROGRAM SUMMARY | | | | | | |
| | FY 04-05 | FY 05-06 | | FY 06-07 | | |
| | <u>ACTUAL</u> | <u>ORIGINAL</u> | <u>ESTIMATE</u> | <u>REQUEST</u> | RECOMM. | ADOPTED |
| Youth Services | 1,073,384 | 1,210,709 | 1,149,496 | 1,234,571 | 1,230,877 | 1,224,133 |

Youth Services provides attendants to organize and supervise daily activities and provides counseling services to juveniles detained; Winston-Salem/Forsyth County Schools provide a teacher for 6 hours daily; Hope Ridge provides substance abuse testing and education; Health Department provides STD education weekly.

Youth Services

| | FY 04-05 <u>ACTUAL</u> | FY 05 <u>ORIGINAL</u> | 5-06 <u>ESTIMATE</u> | <u>REQUEST</u> | FY 06-07 <u>RECOMM.</u> | ADOPTED |
|--|---------------------------|--------------------------|---------------------------|----------------------------|--------------------------------|----------------------------------|
| EXPENDITURES Personal Services | | | | | | |
| Salaries & Wages | 719,657 | 779,632 | 718,709 | 764,461 | 764,461 | 764,461 |
| Employee Benefits | 197,015 | 221,875 Reflec | 207,712 | 231,629 | 231,629 to the State Retire | 224,885 |
| Total Personal Services | 916,672 | 1,001,507 | 926,421 | 996,090 | 996,090 | 989,346 |
| Operating Expenditures Professional Fees | 775 | 3,580 | 2,500 | 32,580 | 32,580 | 32,580 |
| 1 101635101101 1 665 | 115 | 5,500 | 2,500 | | Includes Medical | , |
| Maintenance Service | 3,412 | 5,250 | 4,550 | 5,470 | 5,270 | 5,270 |
| Utility Services | 4,705 | 4,750 | 4,750 | 4,990 | 4,990 | 4,990 |
| Other Purchased Services | 95,126 | 96,609 | 106,759 | 100,372 | 100,372 | 100,372 |
| Training & Conference | 4,395 | 6,025 | Includes food se 5,000 | ervice contract & 8,640 | out-of-county pla 6,146 | acement costs. 6,146 |
| General Supplies | 6,592 | 9,100 | 4,500 | 13,600 | 12,600 | 12,600 |
| General Supplies | 0,092 | 9,100 | , | | cility furniture & ja | |
| Energy | 17,388 | 18,600 | 19,500 | 20,620 | 20,620 | 20,620 |
| Operating Supplies | 5,582 | 5,900 | 6,253 | 5,900 | 5,900 | 5,900 |
| Other Operating Costs | 18737 | 30,763 | 28,888 | 42,209 | 42,209 | 42,209 |
| Total Operating Exps. | 156,712 | 180,577 | 182,700 | 234,381 | Ins 230,687 | urance claims. 230,687 |
| Total Operating Exps. | 130,712 | 160,577 | 182,700 | 234,301 | 230,007 | 230,007 |
| Capital Outlay | 0 | 28,625 | 40,375 | 4,100 | 4,100 | 4,100 |
| Total Expenditures | <u>1,073,384</u> | <u>1,210,709</u> | <u>1,149,496</u> | <u>1,234,571</u> | <u>1,230,877</u> | <u>1,224,133</u> |
| Cost-Sharing Expenses Contra-Expenses | 61,296 0 | 68,680 0 | 58,188 0 | 57,119 0 | 57,303 0 | 57,303 0 |
| <u>REVENUES</u> | <u>400,453</u> | <u>410,000</u> | <u>415,000</u> | <u>424,000</u> | <u>424,000</u> | <u>424,000</u> |
| Positions:FT/PT | 18/3 | 18/6 | 18/6 | 18/6 | 18/6 | 18/6 |