

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Forsyth County*

North Carolina Division of Workforce Solutions



1/11/2023

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## *Forsyth County*

Agency Name: 211 Help Line of United Way  
Phone: 211 or 1.888.892.1162  
Website: <https://nc211.org/>  
Service(s) Offered: United Way North Carolina offers the 2-1-1 Helpline in order to provide callers with assistance finding and accessing numerous types of resources from food banks to utility assistance.

Agency Name: 988 Suicide and Life Crisis Hotline  
Phone: Text to 988  
Website: <https://988lifeline.org/talk-to-someone-now/>  
Service(s) Offered: If you're thinking about suicide, are worried about a friend or loved one, or would like emotional support, the Lifeline network is available 24/7 across the United States.

Website: <https://www.findhelp.org/>  
Service(s) Offered: Search and connect to support. Financial assistance, food pantries, medical care, and other FREE or reduced-costs. Available in multiple languages.

## Childcare Assistance

Agency Name: Child Care Resource Center (*formerly Work Family Resource Center*)  
Address: 500 W 4th St #202, Winston-Salem, NC  
Phone: 336.245.4900  
Website: <https://childcareresourcecenter.org/>  
Service(s) Offered: CCRC is a private, non-profit child care resource and referral agency committed to providing consumer education, child care referrals, resources, and professional development opportunities to support quality child care.

Agency Name: Family Services Forsyth County  
Address: 1200 S. Broad Street, Winston-Salem, NC  
Phone: 336.722.8173  
Website: <https://familyservicesforsyth.org/>  
Service(s) Offered: Professional services and participating in partnerships that foster the development of children, advance the safety, security and success of families and individuals, and help build a sustainable community.

Agency Name: Forsyth County Department of Social Services / Child Daycare / Child Support  
Address: 741 N. Highland Avenue, Winston-Salem, NC  
Phone: 336.703.3800  
Website: <https://www.co.forsyth.nc.us/dss/>  
Service(s) Offered: Provides subsidized child day care for eligible families who are working or in job training and need assistance in caring for their children, ages birth to 12.

Agency Name: Smart Start of Forsyth County  
Address: 7820 N. Pointe Boulevard, Suite 200, W-S, NC  
Phone: 336.725.6011  
Website: <https://smartstart-fc.org/>  
Service(s) Offered: Public/private partnership corporation that works to ensure that children, birth to five are prepared for success in school and life. Smart Start of Forsyth County is the local partner organization serving children and families throughout Forsyth County.

## Clothing

Agency Name: Catholic Charities – Dioceses of Charlotte  
Address: 1612 E. 14<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.727.0705  
Website: <https://ccdoc.org/>  
Service(s) Offered: Adoption, burial services, children/youth, family enrichment, food and **clothing**, immigration and citizenship services, mental health counseling, pregnancy support, refugee and language, social concerns and advocacy, case management for supportive services, supportive services for veterans' families

Agency Name: Dream Center of Forsyth County  
Address: 3650-J N. Patterson Avenue, Winston-Salem, NC  
Phone: 336.744.3632  
Website: <https://dreamcenterforsyth.com/>  
Service(s) Offered: Care & Share Food Pantry, Redress Boutique/**clothing**, Outreach Alliance for Babies, Inc., Family Life Counseling, 12-step Celebrate Recovery program

Agency Name: Dress for Success Winston-Salem  
Address: 375 Buxton Street, Winston-Salem, NC  
Phone: 336.970.0374  
Website: <https://winstonsalem.dressforsuccess.org/>

Service(s) Offered: Volunteers will work with you to help you choose an interview outfit and will also provide guidance and support.

Agency Name: Goodwill Retail Stores  
 Address: *multiple locations*, Winston-Salem, NC  
 Website: <https://www.goodwill.org/locator/>  
 Service(s) Offered: Clothing, household items, etc., at reduced prices

Agency Name: Salvation Army Thrift Stores  
 Address: *multiple locations*, Winston-Salem, NC  
 Phone: 336.724.3621  
 Website: <https://satruck.org/ThriftStore/>  
 Service(s) Offered: Great prices on **clothing**, home good, and electronics.

Agency Name: Success Outfitters (*Goodwill of NWNC*)  
 Address: 2701 University Parkway, Winston-Salem, NC  
 Phone: 336.724.3621  
 Website: <https://www.goodwillnwnc.org/donating-to-goodwill/success-outfitters/>  
 Service(s) Offered: Provides people with limited resources a way to obtain appropriate clothing for interviews and working on-the-job at no cost.

Agency Name: Sunnyside Ministries  
 Address: 319 Haled Street, Winston-Salem, NC  
 Phone: 336.724.7558  
 Website: <https://sunnysideministry.org/>  
 Service(s) Offered: Food & **clothing**, financial assistance, food pantry, clothing center, Experience the Warmth program. Providing hope through service, education, and empowerment to those in need within the community.

Agency Name: The Shalom Project  
 Address: 639 S. Green Street, Winston-Salem, NC  
 Phone: 336.721.0606  
 Website: <https://theshalomprojectnc.org/>  
 Service(s) Offered: **Clothing** closet, food pantry, medical clinic and pharmacy, Flourish (poverty / financial insecurity program), PCCI program(affordable housing), medical benefits.

Agency Name: Winston-Salem Rescue Mission  
 Address: 718 N. Trade Street, Winston-Salem, NC  
 Phone: 336.723.1848  
 Website: <https://wsrescue.org/>  
 Service(s) Offered: Addiction recovery, food pantry/meal programs, **clothing**, medical/dental, holiday food boxes, thrift store.

## Education / Training

Agency Name: Forsyth Technical Community College  
Address: 2100 Silas Creek Parkway, Winston-Salem, NC  
Phone: 336.723.0371  
Website: <https://www.forsythtech.edu/>  
Service(s) Offered: Technical, transfer, adult basic education, corporate and continuing education programs

Agency Name: Goodwill Industries of NWNC  
Address: 2701 University Parkway, Winston-Salem, NC  
Phone: 336.724.3621  
Website: <https://www.goodwillnwno.org/train/>  
Service(s) Offered: Array of targeted skills training programs, largely in partnership with the community college system. These short-term programs train students to become employable in high demand fields.

Agency Name: Job Corps Scholars Program – Winston-Salem State University  
Address: 601 S. Martin Luther King, Jr Drive, Winston-Salem, NC  
Phone: 336.750.2000  
Website: <https://www.wssu.edu/student-life/career-development-services/job-corps-scholars-program/job-corp-scholars-program.html>  
Service(s) Offered: Financial support and assistance, career development services. Ages 16-24 in Forsyth, Davidson, Davie, Guildford and Wake Counties.

Agency Name: NCWorks Career Center of Forsyth County  
Address: 2701 University Parkway, Winston-Salem, NC  
Phone: 336.464.0520  
Website: [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: Adult and youth training/re-training, scholarship opportunities for unemployed and underemployed individuals through the **Workforce Investment Opportunity Act**, powered by Goodwill NWNC

Agency Name: NextGen Youth Services  
Address: 2701 University Parkway, Winston-Salem, NC  
Phone: 336.464.0520

Website: <https://www.ptrc.org/services/workforce-development/nextgen-youth-services>

Service(s) Offered: Aims to provide a structure and sense of accomplishment in the lives of youth served. The program is comprised of two main components: education and employment. Completion of a secondary educational program is the primary goal. Staff members also provide post-secondary education counseling and career preparation guidance. NextGen serves youth ages 16-24 in Buncombe, Caswell, Davie, Forsyth, Rockingham, Stokes, Surry, Transylvania, and Yadkin Counties. Powered by Goodwill NWNC.

Agency Name: Top Priority Community Outreach Services

Address: 4401 Providence Lane, Suite 121, Winston-Salem, NC

Phone: 336.896.1323

Website: <http://www.tpcos.org/>

Service(s) Offered: Youth and adult services, research and training. Promote successful and healthy living by focusing on the wrap around effects and engaging the entire family and community. Teach applied behavior skills to health services professionals to improve patient outcomes through improved adherence.

## Employment

Agency Name: N.C. Division of Services for the Blind

Address: 4265 Brownsboro Road, #100, Winston-Salem, NC

Phone: 336.896.2227

Website: <https://www.ncdhhs.gov/divisions/services-blind>

Service(s) Offered: Provides services to people who are visually impaired, blind and deaf to help them reach their goals and independence and employment.

Agency Name: N.C. Division of Vocational Rehabilitation Services

Address: 2201 Brewer Road, Winston-Salem, NC

Phone: 336.968.3230 / 1-877-699-7578

Website: <https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Service(s) Offered: Provides counseling, training, education, transportation, job placement, assistive technology, and other support services to people with disabilities.

Agency Name: NCWorks Career Center of Forsyth County

Address: 2701 University Parkway, Winston-Salem, NC

Phone: 336.464.0520

Website: [www.ncworks.gov](http://www.ncworks.gov)

Service(s) Offered: NCWorks Career Centers offer a wide variety of services to help individuals at every step of the job search journey, all of which are free of charge. Special populations include: veterans, young adult, apprenticeships, former offenders, agricultural workers, limited-English, foreign trade, unemployment insurance benefits.

Agency Name: Senior Community Service Employment Program (SCSEP)

Address: 201 W. 5<sup>th</sup> Street, Winston-Salem, NC

Phone: 336.717.1223

Website: <https://wsurban.org/senior-community-service-employment-program/>

Service(s) Offered: Community service and work-based job training program for older Americans. Provides training for low-income, unemployed seniors.

## Family Services

Agency Name: AIDS Care Services

Address: PO Box 21373, Winston-Salem, NC

Phone: 336.777.1218

Website: <http://www.aidscareservice.org/>

Service(s) Offered: Health and social services agency providing a broad range of programs and services for clients infected and affected by HIV/AIDS.

Agency Name: Amos Cottage

Address: 3325 Silas Creek Parkway, Winston-Salem, NC

Phone: 336.713.7412

Website: <https://www.wakehealth.edu/>

Service(s) Offered: Early Childhood Intervention services for families with children age 36 months and under that are showing signs of developmental delay or who have a diagnosed mental or physical condition that has a high probability of resulting in developmental delay.

Agency Name: Alternative Behavior Strategies

Address: 418 W. Mountain Street, Kernersville, NC

Phone: 1.800.434.8923

Website: <https://www.abskids.com/services/psychological-assessments/>

Service(s) Offered: Must have Medicaid or Medicare. Psychological assessments for children who are struggling to meet developmental milestones, have encountered learning

problems, or do not appear to be able to function as independently as other children their age.

Agency Name: Bethesda Center  
Address: 930 N. Patterson Avenue, Winston-Salem, NC  
Phone: 336.722.9951  
Website: <https://www.bethesdacenter.org/#Header>  
Service(s) Offered: Day/Night shelters, case management – individuals with disability conditions – mental/health conditions, chronic homelessness

Agency Name: Birthright of Winston-Salem  
Address: 1330 Ashley Square, Winston-Salem, NC  
Phone: 336.774.0456  
Website: <https://birthrightws.com/>  
Service(s) Offered: Free pregnancy services. Pregnancy testing, ultrasound information, referrals, personal help/support.

Agency Name: Catholic Charities – Dioceses of Charlotte  
Address: 1612 E. 14<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.727.0705  
Website: <https://ccdoc.org/>  
Service(s) Offered: Adoption, burial services, children/youth, family enrichment, food and clothing, immigration and citizenship services, mental health counseling, pregnancy support, refugee and language, social concerns and advocacy, case management for supportive services, supportive services for veterans' families

Agency Name: Community Alternative Program for Disabled Adults, by *N.C. Department of Health and Human Services*  
Phone: 1.888.207.7828  
Website: <https://medicaid.ncdhhs.gov/beneficiaries/get-started/find-programs-and-services/community-alternatives-program-disabled-adults>  
Service(s) Offered: Adults, 17 years and older, with disabilities who prefer to remain in their primary private residences rather than nursing home placement. The services are intended for situations where no household member, relative, caregiver, landlord, community, agency, volunteer agency or third-party payer is able or willing to meet all medical, psychosocial and functional needs of the beneficiary.

Agency Name: Centers for Exceptional Children - *Family Support Network of Greater Forsyth*  
Address: 2315 Coliseum Drive, Winston-Salem, NC  
Phone: 336.727.2440  
Website: <https://thecfec.org/>

Service(s) Offered: Family support network, infant and toddler, pre-K and elementary enrichment, out-of-school time. Strives to care for children with developmental delays, orthopedic disabilities, and/or other long-term chronic health impairments to prepare for independent, productive, and fulfilling lives.

Agency Name: Crisis Control Ministries  
Address: 200 E. 10<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.724.7453 (W-S) / 336.996.5401 (Kernersville)  
Website: <https://www.crisiscontrol.org/>

Service(s) Offered: Food assistance, pharmacy assistance, financial assistance, advocacy. Bilingual services available.

Agency Name: El Buen Pastor Latino Community Services  
Address: 4637 Tim Road, Winston-Salem, NC  
Phone: 336.924.0401  
Website: <http://elbuenpastorlcs.org/751879>  
Service(s) Offered: Parent-Child Education Program provides literacy and education to allow low-income immigrant families to escape generational poverty and encourage families to help each child earn a high school diploma.

Agency Name: Experiment in Self-Reliance  
Address: 3480 Dominion Street, Winston-Salem, NC  
Phone: 336.722.9400  
Website: <https://eisr.org/>  
Service(s) Offered: Housing services, individual/family financial literacy education/support, free tax preparation, low-income self-sufficiency programs. Bilingual services.

Agency Name: Family Services Forsyth County  
Address: 1200 S. Broad Street, Winston-Salem, NC  
Phone: 336.722.8173  
Website: <https://familyservicesforsyth.org/>  
Service(s) Offered: Professional services and participating in partnerships that foster the development of children, advance the safety, security and success of families and individuals, and help build a sustainable community.

Agency Name: Family Services of the Piedmont  
Address: 902 Bonner Drive, Jamestown, NC  
Phone: 336.387.6161  
Website: <https://www.fspcares.org/>  
Service(s) Offered: Focused on building safe and healthy families in the Piedmont Triad addressing issues such as: domestic violence, child abuse, mental health, and financial stability.

Agency Name: Forsyth County Department of Social Services  
Address: 741 N. Highland Avenue, Winston-Salem, NC  
Phone: 336.703.3800  
Website: <https://www.co.forsyth.nc.us/dss/>  
Service(s) Offered: Adult services, family & children services, economic services, child support, Low Income Energy Assistance program

Agency Name: Helping 2 Advocate 2 Research 2 Respond 4 You  
Veteran Community Outreach Services  
Address: 987 Peters Creek Parkway, Winston-Salem, NC  
Phone: 36.725.3410  
Website: <https://www.harry4you.org/welcome>  
Service(s) Offered: Supported Employment and Empowerment Programs (S.E.E.P.) provides supportive services to veterans, members of our Armed Services and their eligible family members. These services are also available to members of the National Guards and Reservists.

Agency Name: Hispanic League  
Address: 418 N. Marshall Street, Winston-Salem, NC  
Phone: 336.270.9210  
Website: <https://www.hispanicleague.org/>  
Service(s) Offered: Foster diversity and raise awareness by serving as a liaison between the non-Hispanic and Hispanic communities, Promotes community inclusion, education, health, and multi-cultural understanding.

Agency Name: Hospice of the Piedmont  
Address: 1801 Westchester Drive, Winston-Salem, NC  
Phone: 336.889.8446  
Website: <https://www.hospiceofthepiedmont.org/contact/>  
Service(s) Offered: Hospice care, palliative care, and grief support services for patients, their families, and caregivers.

Agency Name: Independent Living Services for the Blind by *NC Department of Health and Human Services*  
Address: 4265 Brownsboro Road, Winston-Salem, NC  
Phone: 1.800.422.0373  
Website: <https://www.ncdhhs.gov/divisions/services-blind/independent-living-services-blind>  
Service(s) Offered: Comprehensive, quality services to assist you in adjusting to your vision loss and learning to live independently and safely in your home and community.

Agency Name: N.C. Cooperative Extension, Family and Consumer Sciences Program  
Address: 1450 Fairchild Road, Winston-Salem, NC  
Phone: 336.703.2850

Website: <https://fcs.ces.ncsu.edu/>  
Service(s) Offered: To improve the well-being of the family through programs that educate, influence public policy, and help families put research-based knowledge to work in their lives. A community based educational program that strengthens & transforms families by providing education on the most important issues that affect them. The core of all NC State Extension county FCS programs is nutrition, health, food safety, food preservation, & local foods systems.

Agency Name: North Star LGBTQ Community Center  
Address: 930 Burke Street, Winston-Salem, NC  
Phone: 893.9053  
Website: <https://www.northstarlgbtcc.com/>  
Service(s) Offered: Seeks to empower and enrich the lives of LGBTQ people in the Triad area. Offers various social, support, and educational opportunities for adults and youth.

Agency Name: RHA Health Services  
Address: 8460 Belews Creek Road, Belews Creek, NC  
Phone: 336.885.5090  
Website: <https://rhahealthservices.org/>  
Service(s) Offered: Must have Medicare or Medicaid. Work with an emphasis for Intellectual Disability Care to help people live in their own homes, control their own lives, and be members of their home communities in a residential setting.

Agency Name: Senior Services  
Address: 2895 Shorefair Drive, Winston-Salem, NC  
Phone: 336.725.0907  
Website: <https://www.seniorservicesinc.org/>  
Service(s) Offered: Help older adults remain at home for as long as possible and to help them live with dignity. With concern for those who care for senior adults, we also help caregivers through services and education that will benefit them. Elizabeth and Tab Williams Adult Day Center, Meals on Wheels, Help Line, Home Care, Senior Lunch, Living at Home, Elder Care Choices.

Agency Name: Solutions for Independence  
Address: 7744 North Point Boulevard, Winston-Salem, NC  
Phone: 336.767.7060  
Website: <https://sicilnc.org/independent-living-skills-training/>  
Service(s) Offered: Work with individuals to learn skills that enhance their ability to live independently. Individual or group training on a variety of topics is available.

Agency Name: The Salvation Army of Winston-Salem  
Address: 1255 N. Trade Street, Winston-Salem, NC  
Phone: 1.800.SAL.ARMY  
Website: <https://southernusa.salvationarmy.org/winston-salem>  
Service(s) Offered: Family, emergency, homeless shelter, food pantry, Boys & Girls Club, overcome poverty, rent/utilities assistance, Angel Tree, emergency disaster services.

Agency Name: The Shalom Project  
Address: 639 S. Green Street, Winston-Salem, NC  
Phone: 336.721.0606  
Website: <https://theshalomprojectnc.org/>  
Service(s) Offered: Clothing closet, food pantry, medical clinic and pharmacy, Florish (poverty / financial insecurity program), PCCI program (affordable housing), medical benefits.

Agency Name: The Shepard's Center of Greater Winston-Salem  
Address: 1700 Ebert Street, Winston-Salem, NC  
Phone: 336.748.0217  
Website: <https://www.shepherdscenter.org/faith-in-action/>  
Service(s) Offered: Promotes and supports successful aging by providing direct services, volunteer opportunities, and enrichment programs for older adults.

Agency Name: United Way of Forsyth County  
Address: 301 N. Main Street, Suite 1700, Winston-Salem, NC  
Phone: 336.723.3601  
Website: <https://www.forsythunitedway.org/>  
Service(s) Offered: Create a thriving community by investing in neighborhoods and households with a specific focus on creating equitable communities, improving economic mobility, and ensuring childhood and student success.

Agency Name: Winston-Salem Urban League  
Address: 201 W. 5<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.717.1223 / 336-281.5270  
Website: <https://wsurban.org/>  
Service(s) Offered: Empowers and advocates for African Americans and other disenfranchised communities, and promotes socioeconomic progress and parity through education, training, and civic engagement.

Agency Name: Winston-Salem Rescue Mission  
Address: 718 N. Trade Street, Winston-Salem, NC  
Phone: 336.723.1848  
Website: <https://wsrescue.org/>  
Service(s) Offered: Addiction recovery, food pantry/meal programs, clothing, medical/dental, holiday food boxes, thrift store.

## Financial

Agency Name: Crisis Control Ministries  
Address: 200 E. 10<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.724.7453 (W-S) / 336.996.5401 (Kernersville)  
Website: <https://www.crisiscontrol.org/>  
Service(s) Offered: Food assistance, pharmacy assistance, **financial** assistance, advocacy. Bilingual services available.

Agency Name: Family Services of the Piedmont  
Address: 902 Bonner Drive, Jamestown, NC  
Phone: 336.387.6161  
Website: <https://www.fsppcares.org/>  
Service(s) Offered: Focused on building safe and healthy families in the Piedmont Triad addressing issues such as: domestic violence, child abuse, mental health, and financial stability.

Agency Name: Financial Pathways of the Piedmont  
Address: 7820 N. Point Boulevard, Suite 100, Winston-Salem, NC  
Phone: 336.896.1191  
Website: <https://financialpaths.org/>  
Service(s) Offered: Trained and certified credit and housing counselors are ready to provide the financial guidance and support your need. Financial literacy and education.

Agency Name: N.C. Division of Employment Security  
Phone: 1.888.737.0259  
Website: <https://des.nc.gov/>  
Service(s) Offered: Unemployment insurance benefits for claimants and employers.

Agency Name: The CAREs Project  
Address: 3410 Healey Drive, Winston-Salem, NC  
Phone: 336.840.1555  
Website: <https://www.thecaresproject.org/>  
Service(s) Offered: Help people become financially secure through car ownership, by making community-funded vehicle loans, and by building skills through financial and credit coaching.

Agency Name: The Salvation Army  
Address: 1255 N. Trade Street, Winston-Salem, NC  
Phone: 336.777.8721  
Website: <https://southernusa.salvationarmy.org/winston-salem/emergency-financial-assistance>

Service(s) Offered: Emergency financial assistance for rent and utilities to help households prevent homelessness.

Agency Name: Sunnyside Ministry  
Address: 319 Haled Street, Winston-Salem, NC  
Phone: 336.724.7558  
Website: <https://sunnysideministry.org/services>  
Service(s) Offered: Financial assistance to qualifying neighbors for: housing – mortgages (must bring foreclosure information), rent (must bring an eviction notice), and first month’s rent (must bring a receipt for the rental deposit). Utilities – power, gas, and water (must bring a disconnect notice). Utility deposits are included in the assistance we provide. You must reside in 27107, 27127 of Forsyth County or Northern Davidson County. Contact Sunnyside Ministry for specific service area information For Financial Literacy Education - you must reside in Forsyth or Davidson Counties.

## Food

Agency Name: Agape Care and Share Ministries  
Address: 3650-G Patterson Avenue, Winston-Salem, NC  
Phone: 336.721.0606  
Website: <https://theshalomprojectnc.org/>  
Service(s) Offered: Clothing closet, **food** pantry, medical clinic and pharmacy, Flourish (poverty / financial insecurity program), PCCI program (affordable housing), medical benefits.

Agency Name: American Red Cross – Western NC Region  
Address: 1501 Yanceyville Street, Greensboro, NC  
Phone: 336.333.2111  
Website: <https://www.redcross.org/local/north-carolina/greater-carolinas.html>  
Service(s) Offered: Serving Forsyth County. Emergency food. Disaster relief focuses on meeting people's immediate emergency disaster-caused needs.

Agency Name: Client Choice Food Pantries - *Crisis Control Ministries*  
Address: 200 E. 10<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.724.7453 (W-S) / 336.996.5401 (Kernersville)  
Website: <https://www.crisiscontrol.org/>  
Service(s) Offered: **Food** assistance, pharmacy assistance, financial assistance, advocacy. Bilingual services available.

Agency Name: Samaritan Ministries  
Address: 414 E. Northwest Boulevard, Winston-Salem, NC  
Phone: 336.748.1962  
Website: <https://www.samaritanforsyth.org/>  
Service(s) Offered: Open to men, women, and children who want a hot meal with no questions asked.

Agency Name: Second Harvest Food Bank NWNC  
Address: 3655 Reed Street, Winston-Salem, NC  
Phone: 336.784.5770  
Website: <https://www.secondharvestnwc.org/>  
Service(s) Offered: Provide essential food assistance through a network of partners and to educate and engage communities in the elimination of hunger and its causes.

Agency Name: Sunnyside Ministries  
Address: 319 Haled Street, Winston-Salem, NC  
Phone: 336.724.7558  
Website: <https://sunnysideministry.org/>  
Service(s) Offered: **Food** & clothing, financial assistance, food pantry, clothing center, Experience the Warmth program. Providing hope through service, education, and empowerment to those in need within the community.

Agency Name: The Shalom Project  
Address: 639 S. Green Street, Winston-Salem, NC  
Phone: 336.721.0606  
Website: <https://theshalomprojectnc.org/>  
Service(s) Offered: Clothing closet, **food** pantry, medical clinic and pharmacy, Flourish (poverty / financial insecurity program), PCCI program(affordable housing), medical benefits.

## Health/Medical/Mental Health

Agency Name: A Hallmark Women's Clinic  
Address: 491 N. Cleveland Avenue, Winston-Salem, NC  
Phone: 1.800.662.0522  
Website: <https://ahallmarkwomensclinic.com/>  
Service(s) Offered: Judgment-free assistance when needed the most. Appointments for surgical are taken within 72 hours, and non-surgical abortion services are available from 3 weeks to 20 weeks.

Agency Name: Al-Anon Alateen of Winston-Salem – AA  
Address: 2569 Reynolda Road, Winston-Salem, NC  
Phone: 336.723.1452

Website: <https://winstonsalemalanon.org/meeting-list/>  
Service(s) Offered: A mutual support program for people whose lives have been affected by their own drinking. By sharing common experiences and applying the AA principles alcoholics can bring positive changes to their individual situations.

Agency Name: Atrium Health - Wake Forest Baptist Hospital  
Address: Medical Center Boulevard, Winston-Salem, NC  
Phone: 1.888.716.9253  
Website: <https://www.wakehealth.edu/find-a-location>  
Service(s) Offered: Encompasses Brenner's Children's Hospital, the Comprehensive Cancer Center, and 4 network hospitals. Wake Forest Baptist also operates 3 urgent care centers, 5 emergency departments and more than 350 primary and specialty clinics.

Agency Name: Atrium Health - Wake Forest Baptist Hospital  
Address: Medical Center Boulevard, Winston-Salem, NC  
Phone: 1.888.716.9253  
Website: <https://www.wakehealth.edu/find-a-location>  
Service(s) Offered: Encompasses Brenner's Children's Hospital, the Comprehensive Cancer Center, and 4 network hospitals. Wake Forest Baptist also operates 3 urgent care centers, 5 emergency departments and more than 350 primary and specialty clinics.

Agency Name: Burgess Wellness  
Address: 1951 N. Peacehaven Road, Winston-Salem, NC  
Phone: 336.900.5595  
Website: <https://www.burgessrecovery.com/>  
Service(s) Offered: Addiction assistance and recovery.

Agency Name: Cancer Services  
Address: 3175 Maplewood Avenue, Winston-Salem, NC  
Phone: 336.760.9983  
Website: <https://cancerservicesonline.org/>  
Service(s) Offered: Davie, Forsyth, Stokes, and Yadkin Counties. providing comprehensive financial, physical and social support services to individuals facing any type of cancer in our community. Limited emergency financial assistance may be available on a case by case basis, in conjunction with accessing resources from other local crisis agencies.

Agency Name: Community Low Vision Center  
Address: 7730 Northpoint Drive, Winston-Salem, NC  
Phone: 336.245.5672  
Website: <https://communitylowvision.org/>

Service(s) Offered: One-of-a-kind resource for people with conditions like age-related macular degeneration, glaucoma, cataracts or diabetic retinopathy.

Agency Name: Crisis Control Ministries  
Address: 200 E. 10<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.724.7453 (W-S) / 336.996.5401 (Kernersville)  
Website: <https://www.crisiscontrol.org/>  
Service(s) Offered: Serves residents of Forsyth and Stokes Counties. Largest free **pharmacy** in Forsyth County. It is located at our Winston-Salem office.

Agency Name: Daymark Recovery Services  
Address: 20 W. 32<sup>nd</sup> Street, Winston-Salem, NC  
Phone: 336.722.4000  
Website: <https://www.daymarkrecovery.org/>  
Service(s) Offered: To inspire and empower people to seek and maintain recovery and health.

Agency Name: Department of Public Health, Forsyth County  
Address: 799 N. highland Avenue, Winston-Salem, NC  
Phone: 336.703.3206  
Website: <https://forsyth.cc/PublicHealth/>  
Service(s) Offered: Environmental Health, nursing, preventative care.

Agency Name: Hawley House by *YMCA of Winston-Salem*  
Address: 941 West Street, Winston-Salem, NC  
Phone: 336.721.0733  
Website: <https://www.ywcaws.org/hawley-house/>  
Service(s) Offered: Women's Substance Abuse Recovery Facility that houses women for a period of 9-12 months and offers 6 months of aftercare for women ages 18 and older diagnosed with the disease of addiction.

Agency Name: Be Smart Family Planning by *N.C. Department of Health and Human Services*  
Address: 741 N. Highland Avenue, Winston-Salem, NC  
Phone: 336.703.3800  
Website: [https://ncgov.servicenowservices.com/sp\\_beneficiary?id=kb\\_article&sys\\_id=389050c51b5424906aacdb1ee54bcb8&table=kb\\_knowledge](https://ncgov.servicenowservices.com/sp_beneficiary?id=kb_article&sys_id=389050c51b5424906aacdb1ee54bcb8&table=kb_knowledge)  
Service(s) Offered: Reduces unintended pregnancies and improves the well-being of children and families in North Carolina.

Agency Name: Eliza's Helping Hands  
Address: 1225 E. 5<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.865.0388  
Website: <https://elizashelpinghands.org/>

Service(s) Offered: Counseling, specialized therapy, substance abuse counseling, vision care.

Agency Name: Highland Avenue Primary Care Clinic  
 Address: 650 Highland Avenue, Winston-Salem, NC  
 Phone: 336.718.4770  
 Website: <https://www.highlandaveprimarycare.org/our-services.aspx>

Service(s) Offered: Serving Forsyth County residents. Medical care for patients of all ages.

Agency Name: Mental Health Association in Forsyth County  
 Address: 1509 S. Hawthorne Road, Winston-Salem, NC  
 Phone: 336.768.3880  
 Website: <https://triadmentalhealth.org/>

Service(s) Offered: Crisis Intervention, short-term counseling, mental illness, hospital outreach program, court assistance programs, referral services, campaigns and prevention trainings, Operation Santa Claus, advocacy.

Agency Name: Monarch  
 Address: 4140 N. Cherry Street, Winston-Salem, NC  
 Phone: 1.866.272.7826  
 Website: <https://monarchnc.org/>

Service(s) Offered: Provide individualized services for people with intellectual and developmental disabilities and mental illnesses as well as support and counseling for those with substance use challenges.

Agency Name: N.C. MedAssist  
 Phone: 704.536.1790  
 Website: <https://medassist.org/free-pharmacy-program/>

Service(s) Offered: Free prescription medications to North Carolina residents who are uninsured and fall at or below 300% of the Federal Poverty Level. This statewide program is the answer for those who do not have the means to obtain life-saving medications to treat chronic diseases such as, heart disease, diabetes, and asthma.

Agency Name: Novant Health – Forsyth Medical Center  
 Address: 3333 Silas Creek Parkway, Winston-Salem, NC  
 Phone: 336.718.5000  
 Website: <https://www.novanthealth.org/home/patients--visitors/locations.aspx>

Service(s) Offered: Integrated system of 15 medical centers and more than 1,800 physicians in over 800 locations, as well as numerous outpatient surgery centers, medical plazas, rehabilitation programs, diagnostic imaging centers and community health outreach programs.

Agency Name: Old Vineyard behavioral Health Services  
Address: 3637 Old Vineyard Road, Winston-Salem, NC  
Phone: 336.794.3550  
Website: <https://oldvineyardbhs.com/>  
Service(s) Offered: Variety of behavioral health services in W-S, NC, to help those in need get the treatment they deserve.

Agency Name: Pinnacle Family Services  
Address: 4035 University Parkway, Winston-Salem, NC  
Website: <https://pinnaclefamilyservices.com/>  
Service(s) Offered: Must have Medicaid. child and family services agency serving families in North Carolina and Florida. We specialize in providing community-based behavioral health services, including Family Centered Treatment, Therapeutic Foster Care (Fostering Solutions), Intensive In-Home Services, In Home Therapy Services (limited locations), and Outpatient Plus Services (limited locations).

Agency Name: Planned Parenthood South Atlantic  
Address: 3000 Maplewood Avenue, Winston-Salem, NC  
Phone: 336.768.2980  
Website: <https://www.plannedparenthood.org/planned-parenthood-south-atlantic/who-we-are>  
Service(s) Offered: Serve clients' reproductive and sexual health care needs.

Agency Name: Project Cornerstone by *Samaritan Ministries*  
Address: 414 E. Northwest Boulevard, Winston-Salem, NC  
Phone: 336.748.1962  
Website: <https://www.samaritanforsyth.org/project-cornerstone>  
Service(s) Offered: Long-term recovery program for former substance abusers. Men live at Samaritan while overcoming addictions, developing job and life skills and work toward becoming self-sufficient.

Agency Name: Rising Hope Clinical Assistance, LLC  
Address: 510 Northgate Park Drive, Winston-Salem, NC  
Phone: 1.888.446.7301  
Website: <https://rhclinical.com/>  
Service(s) Offered: Outpatient therapy program that offers individual and group counseling to support peoples' recovery and help them develop the skills needed to cope with life's struggles.

Agency Name: Salem Pregnancy Care Center  
Address: 3001 Maplewood Avenue, Winston-Salem, NC  
Phone: 336.760.3680  
Website: <https://salempregnancy.org/>

Service(s) Offered: Free and confidential services. A safe refuge for hurting women who find themselves in an unplanned pregnancy.

Agency Name: Senior Services Inc., Home Care Program  
Address: 2895 Shorefair Drive, Winston-Salem, NC  
Phone: 336.725.0907  
Website: <https://www.seniorservicesinc.org/>  
Service(s) Offered: Help Line, Home Care, Living at Home, Meals on Wheels, Senior Lunch Program, Adult Day Center, Elder Care Choices

Agency Name: Triad Therapy LLC  
Address: 7830 Northpoint Boulevard, #201, Winston-Salem, NC  
Phone: 336.896.0904  
Website: <https://www.triadtherapy.com/>  
Service(s) Offered: Outpatient therapy and diagnostic assessments, enhanced services such as community support team and intensive in-home.

Agency Name: Top Priority Care Services  
Address: 7990 Northpoint Boulevard, Winston-Salem, NC  
Phone: 336.896.1323  
Website: <https://www.topprioritycareservices.com/>  
Service(s) Offered: Variety of services to both children/adolescents and adults. Evidence-Based Treatment approaches are utilized to provide the most appropriate treatment relating to Substance Abuse, Mental Illnesses, Family Crisis, Behavioral Problems, and Developmental Disabilities.

Agency Name: Una Voz Para La Salud (Call for Health) by *National Center for Farmworker Health*  
Phone: 800.377.9968  
Service(s) Offered: Helps agricultural workers (farmworkers) and their families find health services in their area in the US.

Agency Name: WebMD  
Website: <https://www.webmd.com/rx/>  
Service(s) Offered: Prescription discount cards provide discounted prescription medication. Helps individuals save money every month on most prescription drugs at participating pharmacies across the U.S.

Agency Name: World Relief Triad  
Address: 102 W. 3<sup>rd</sup> Street, Winston-Salem, NC  
Phone: 336.887.9007

Website: <https://www.novanthealth.org/home/patients--visitors/locations.aspx>

Service(s) Offered: Serves immigrants and refugees. On-site therapy and counseling, and individual and family case management services for refugee and immigrant clients with serious or acute medical needs.

Agency Name: YMCA of Northwest NC  
Address: Winston-Salem, NC  
Phone: 336.995.7529  
Website: <https://ymcanwnc.org/>  
Service(s) Offered: Programs designed to help community members reach for peak health

## Housing/Rent/Shelters/Utility Assistance

Agency Name: Baptist Children's Homes – Mills Home in Thomasville  
Address:  
Phone: 336.474.1240  
Website: <https://www.bchfamily.org/>  
Service(s) Offered: Serves Forsyth County. Offers supportive group homes for hard-working single mothers and their children

Agency Name: Bethesda Center  
Address: 930 Patterson Avenue, Winston-Salem, NC  
Website: <https://www.bethesdacenter.org/#Header>  
Service(s) Offered: Emergency day and night shelter facilities to the homeless men and women in Winston Salem. We recognize the importance of offering a safe place where people are protected from inclement weather – the snow and freezing rain of winter as well as the oppressive heat of summer.

Agency Name: City with Dwellings  
Address: 520 N. Spring Street, Winston-Salem, NC  
Phone: 336.790.9766  
Website: <https://www.citywithdwellings.org/>  
Service(s) Offered: A community first initiative that works to end the crisis of homelessness in W-S and Forsyth County.

Agency Name: Community Alternatives, Inc.  
Address: 725 N. Highland Avenue, Winston-Salem, NC  
Phone: 757.468.7000  
Website: <https://comalt.org/>  
Service(s) Offered: Serves Winston-Salem. Provides single-house living. These are Medicaid Waiver-funded residential placements for consumers with intellectual and

developmental disabilities in small group home environments.

Agency Name: Cooperative Community Ministry – Thomasville  
Community Ministry  
Address: 10 W. Guilford Street, Thomasville, NC  
Phone: 336.476.1842  
Website: <https://www.ccmtville.org/about>  
Service(s) Offered: Financial assistance for rent, utilities and deposits.  
Covers Forsyth County.

Agency Name: EHH Emergency Shelter and Transitional housing  
Program by *Eliza's Helping Hands*  
Address: 1225 E. 5<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.865.0388  
Website: <https://elizashelpinghands.org/>  
Service(s) Offered: Provides free services in a secure and non-disclosed  
location to victims and survivors of domestic and sexual  
violence and their dependents, who will be part of a safe  
and uplifting commune, free of judgment. Residents will  
also have the opportunity to seek safe shelter for their  
pets through a partnering humane society and gain  
access to more permanent housing solutions through  
Eliza's transitional housing program, or similar  
programs in the community.

Agency Name: Experiment in Self-Reliance  
Address: 3480 Dominion Street, Winston-Salem, NC  
Phone: 336-722.9400  
Website: <https://eisir.org/>  
Service(s) Offered: Provides temporary accommodations for the working  
homeless, and works to transition clients into  
permanent, affordable residences.

Agency Name: Finish Line Grant by *Forsyth Technical Community  
College*  
Address: 2100 Silas Creek Parkway, Winston-Salem, NC  
Phone: 336.723.0371  
Website: <https://www.forsythtech.edu/>  
Service(s) Offered: Helps community college students who face unforeseen  
financial emergencies to complete their training. Bills  
submitted for payment may include automobile repairs  
or insurance, utility bills, unexpected medical bills,  
childcare expenses, and course materials. Each student  
recipient is limited to \$1,000 per semester and must  
have completed at least 50% of their degree or  
credential program.

Agency Name: Forsyth County Department of Social Services  
Address: 741 N. Highland Avenue, Winston-Salem, NC  
Phone: 336.703.3800  
Website: <https://www.co.forsyth.nc.us/dss/>  
Service(s) Offered: Assists individuals and families who are experiencing a heating or cooling related crisis.

Agency Name: Habitat of Humanity for Forsyth County  
Address: 1023 W. 14<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.306.8402  
Website: <https://habitatforsyth.org/homeownership/>  
Service(s) Offered: Empowers families as they work toward becoming first-time homeowners. The families purchase their homes through an affordable 30-year loan. Their mortgage payments enable Habitat to continue the cycle, building more homes for Partner Families.

Agency Name: Housing Authority of Winston-Salem  
Address: 500 W. 4<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.727.8500  
Website: <https://haws.org/>  
Service(s) Offered: Federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Serves Winston-Salem.

Agency Name: Low Income Energy Assistance Program and Household Water Assistance Program by *NC Department of Health and Human Services*  
Address: 741 N. Highland Avenue, Winston-Salem, NC  
Phone: 336.703.3800  
Website: <https://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-household-water-assistance-program-lihwap>  
Service(s) Offered: Provides for a one-time vendor payment to help eligible households pay their heating bills and temporary emergency program that help eligible households afford water and wastewater services.

Agency Name: Neighbors for Better Neighbors  
Address: 1650 Ivy Avenue, Winston-Salem, NC  
Phone: 336.602.2519  
Website: <https://www.nbncommunity.org/>  
Service(s) Offered: Provides direct assistance to individuals and families in need residing in the East Ward of North Carolina.

Agency Name: Next Step Ministries  
Address: Winston-Salem, NC  
Phone: 336.413.5858

Website: <https://www.nextstepdv.org/services/>  
Service(s) Offered: Emergency safe house in Forsyth County for survivors of domestic violence and their children. Food and other daily essentials such as diapers and laundry detergent are provided free of charge.

Agency Name: Oak Forest United Methodist Church  
Address: 11461 Old U.S. Highway 52, Winston-Salem, NC  
Phone: 336.764.2949  
Website: <http://www.oakforestumcnc.org/>  
Service(s) Offered: Aids church and community members by paying the power company or leaser directly to ensure power and shelter continues.

Agency Name: Positive Wellness Alliance  
Address: 704 Brookstown Avenue SW, Winston-Salem, NC  
Phone: 336.248.4646  
Website: <https://www.positivewellnessalliance.org/services-5>  
Service(s) Offered: Emergency financial relief to help with rent, utilities, medication, nutrition, transportation to medical appointments, and other essential needs.

Agency Name: Samaritan Inn Shelter by *Samaritan Ministries*  
Address: 414 E. Northwest Boulevard, Winston-Salem, NC  
Phone: 36.748.1962  
Website: <https://www.samaritanforsyth.org/samaritan-inn/>  
Service(s) Offered: Serves homeless men who need safe, temporary shelter for a maximum of 90 days. All shelter guests are referred to appropriate agencies for further assistance with medical care, job training, temporary housing and other needs.

Agency Name: The Center of Hope Family Shelter by *Salvation Army of Greater Winston-Salem*  
Address: 1255 Trade Street NW, Winston-Salem, NC  
Phone: 336.723.6366  
Website: <https://southernusa.salvationarmy.org/winston-salem/shelter-1>  
Service(s) Offered: Only family emergency shelter in Forsyth County. It provides a safe refuge and the resources to give families and individuals a fresh start and a return to permanent housing and stability. The Center of Hope gives shelter to single mothers, single fathers, parents with children, and single women.

Agency Name: United Way of Winston-Salem  
Address: 301 N. Main Street, Winston-Salem, NC  
Phone: 336.723.3601  
Website: <https://www.forsythunitedway.org/our-initiatives/>

Service(s) Offered: The goal of the SSVF Program is to promote housing stability among very low-income Veteran families who reside in or are transitioning to permanent housing.

Agency Name: Veterans Helping Veterans Heal  
Address: 725 N. Highland Avenue, Winston-Salem, NC  
Phone: 336-744.1313  
Website: <http://vhvh.org/>  
Service(s) Offered: Provides fully furnished living quarters and the comradery and support of being in an environment with other veterans.

## Legal

Agency Name: Better Business Bureau of Central and NW NC  
Address: 1617 NC 66-S, Kernersville, NC  
Phone: 336.852.4240  
Website: <https://www.bbb.org/>  
Service(s) Offered: Provide reports on business firms and help resolve consumers' disputes with businesses.

Agency Name: Legal Aid of North Carolina  
Address: 102 W. 3<sup>rd</sup> Street, #460, Winston-Salem, NC  
Phone: 1.866.219.5262  
Website: <https://legallaidnc.org/>  
Service(s) Offered: A statewide, non-profit law firm that provides free, legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity.

Agency Name: National Labor Relations Board  
Phone: 1.844.762.6572  
Website: <https://www.nlr.gov/>  
Service(s) Offered: Independent agency of the federal government of the United States with responsibilities for enforcing U.S. labor law in relation to collective bargaining and unfair labor practices.

Agency Name: N.C. Labor Board  
Phone: 1.800.625.2267  
Website: <https://www.labor.nc.gov/>  
Service(s) Offered: Promotes the health, safety and general well-being of workers in NC.

Agency Name: U.S. Department of Labor  
Phone: 1.866.487.2365  
Website: <https://www.dol.gov/>

Service(s) Offered: Responsible for the administration of federal laws governing occupational safety and health, wage and hour standards, unemployment benefits, reemployment services, and occasionally, economic statistics.

## Local Government / Government

Agency Name: City of Winston-Salem – City Hall  
Address: 101 N. Main Street, Winston-Salem, NC  
Phone: 336.727.8000  
Website: <https://www.cityofws.org/>  
Service(s) Offered: City government.

Agency Name: Forsyth County Board of Elections  
Address: 1617 NC 66-S, Kernersville, NC  
Phone: 336.703.2800  
Website: <https://www.forsyth.cc/Elections/>  
Service(s) Offered: Voter and election resources.

Agency Name: Forsyth County Government Center  
Address: 201 N/. Chestnut Street, NC  
Phone: 336.703.2020  
Website: <https://forsyth.cc/>  
Service(s) Offered: County government.

Agency Name: Greater Winston-Salem, Inc.  
Address: 411 W. 4<sup>th</sup> Street, #211, Winston-Salem, NC  
Phone: 336.728.9200  
Website: <https://www.winstonsalem.com/>  
Service(s) Offered: Promoting business and economic development in W-S.

Agency Name: U.S. Social Security Administration  
Address: 101 N. Main Street, Winston-Salem, NC  
Phone: 1.800.772.1213  
Website: <https://www.ssa.gov/>  
Service(s) Offered: Administers Social Security, a social insurance program consisting of retirement, disability and survivor benefits.

Agency Name: Winston-Salem Chamber of Commerce  
Address: 601 W. 4<sup>th</sup> Street, #101, Winston-Salem, NC  
Phone: 336.725.2361  
Website: <https://www.winstonsalem.com/>  
Service(s) Offered: Promoting business and economic development in W-S.

## Transportation

Agency Name: Allegiance Transportation Services  
Address: 100 W. 5<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.962.7433  
Website: <https://rideallegiance.com/>  
Service(s) Offered: Non-emergency medical transportation specializing in wheelchair and ambulatory services.

Agency Name: Piedmont Authority for Regional Transportation (PART)  
Phone: 336.883.7278  
Website: <https://www.partnc.org/>  
Service(s) Offered: Enhance all forms of transportation in the Piedmont Triad Region. Our work is part of a larger statewide effort to improve transportation systems in North Carolina. Working with our partners, we strive to enhance mobility, address congestion, and reduce transportation related impacts on our air quality.

Agency Name: Safe Ride Transportation  
Address: PO Box 11841, Winston-Salem, NC  
Phone: 336.995.7529  
Website: <https://www.saferidenc.com/>  
Service(s) Offered: Provides wheelchair and special needs transportation services for handicapped, senior, and disabled clients.

Agency Name: Support Systems of Forsyth County LLC  
Address: Winston-Salem, NC  
Phone: 336.464.3126  
Website: <https://www.supportsystemsnc.com/>  
Service(s) Offered: Transportation services. Supports issues and barriers to mobility and stability in the community.

Agency Name: Winston-Salem Transit Authority  
Address: 100 W. 5<sup>th</sup> Street, Winston-Salem, NC  
Phone: 336.727.2000  
Website: <https://wstransit.com/>  
Service(s) Offered: High level public transportation services.