

Wastewater Division, 2799 Griffith Road, Winston-Salem, NC 27103 O: 336-727-8000, F: 336-659-4320, wsfcutilities.org

November 21, 2023

## Attention Food Service Establishments,

The City of Winston-Salem Industrial Waste Control Fats Oils and Grease (FOG) Program has changed to a new compliance tracking system to input grease interceptor pumpout information. All Food Service Establishments (FSE's) will have access to the new Online Portal to report pumpouts and remain in compliance. Each FSE is assigned their own unique, "Invite Code."

Registering for this new Online Portal is free of charge. You may request a copy of your facilities Invite Code and Activation Link by sending an email to: michaelge@cityofws.org and ask for your FSE Linko Portal Information.

I will promptly respond to your email with your, "Facility Invitation Letter" and "Step-by-Step Instructions" to register and input your facility's grease trap cleanings/pumpouts at assigned pumpout frequency.

pumping or missed pumpouts.



Invitation Letter Step-by-Step Instructions Michael Gearren To O Michael Gearren Facility-Invitation-Letter - 2023-11-20T124324.854.pdf Step-by-Step FSE Instructions.docx w È 26 KE It is the responsibility of each Food Service Establishment (FSE) to assure that their grease interceptor/trap is pumped out completely of ALL grease and solids and pumped out monthly or at frequency assigned after a completed Variance Study. Using the new Linko Portal to document all of your grease interceptor/trap pumpouts and cleanings is a great way to remain in compliance and avoid increasing penalties for incomplete

Thank you,

Michael Gearren

Tearre

Chemist/Grease Compliance Officer Manson Meads Complex 2799 Griffith Road Winston-Salem, NC 27103 O: 336-397-7620, F: 336-659-4320

michaelge@cityofws.org



YOUR LINK TO CITY SERVICES City Council: Mayor Allen Joines; Mayor Pro Tempore Denise D. Adams, North Ward; Barbara Hanes Burke, Northeast Ward; Robert C. Clark, West Ward; John C. Larson, South Ward; Jeff MacIntosh, Northwest Ward; Kevin Mundy, Southwest Ward; Annette Scippio, East Ward; James Taylor, Jr., Southeast Ward; City Manager W. Patrick Pate

County Commissioners: Chair Don Martin; Vice Chair Gloria D. Whisenhunt; Dan Besse; Richard V. Linville; Tonya D. McDaniel; David R. Plyler; Malishai CALL: 311 [ 336-727-8000] Woodbury; County Manager Dudley Watts, Jr.

TEXT: 855-481-LINK [5465] Winston-Salem/Forsyth County Utility Commission: Chair L. Wesley Curtis, Jr.; Vice Chair Chris Parker; Simpson O. Brown, Jr.; Stephen Doughton; Harold Eustache; Tom Griffin; Yvonne H. Hines; Hugh W. Jernigan; Duane Long; Calvin McRae; Charles Wilson citylink@cityofws.org